

# Asante System Access Portal

## Portal Tip Sheet



The Asante System Access Portal is available for clinic managers to add, update, or remove users for Community Connect, AsanteLink, DocHalo, and Synapse PACS, request info to become a new Community Connect clinic, sign a clinic or office up for AsanteLink, and submit optimization requests and incidents for Community Connect and AsanteLink clinics.

Select the task you wish to complete for the tool you use or wish to use. An Asante user account is required to manage users at existing Community Connect, AsanteLink, Synapse, or DocHalo clinics.

**New AsanteLink Access Request**  
> Request access for a medical clinic, office, or individual practitioner.

[Submit Clinic Request Form](#)

**Manage Users at Current AsanteLink Clinics**

[Create New User](#) [Update User](#) [Deactivate User](#)

[Submit an Optimization Request](#) [Submit an Incident](#) [Order Entry](#)

**Note:** Confidentiality and Security Agreement is required for new access requests from the managers of the Asante link clinics.

To request new access for your clinic or office, choose the appropriate for the tool you're requesting and fill out the form. You will be contacted by an Asante team member to continue your request.

**New Asantelink Clinic Request Form**

Required fields are marked with \*

Clinic Name\*

Clinic Phone\*

A Confidentiality and Service Agreement must be completed by every user for whom access is requested, while an Electronic Access Request must be completed once per clinic or office. These can be found in the Required Forms section.

### Required forms

[Confidentiality and Security Agreement \(CSA\)](#)

[Electronic Access Request](#)